Charlie Wood

Contract Agile Coach   charliemowood@gmail.com

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Versatile cross sector Agile Coach with direct experience from automotive, pharmaceuticals, AI, startup, fintech, banking and open source. Committed to improving the productivity of remote and onsite developer teams and facilitating software development on time and on budget through a data driven approach. Based on constantly improving processes, communication and promoting continuous integration to cut lead times. Strong track record of getting teams to true self-organisation.

PROFESSIONAL EXPERIENCE

Career Break – International Travel / Parental - *November/2023 - August/2023 – Various.*

- ⇢ Immersed in diverse cultures across Southeast Asia has enhanced the ability to communicate and collaborate with people from different backgrounds.
- ⇢ Managed logistical challenges, budget constraints, and shifting plans in dynamic environments, sharpening adaptability and decision-making.

Contract Agile Coach, Takeda - *November/2022 - November/2023 – Remote.*

- ⇢ Contact point for all regulated Agile projects in GMS/GQ, including integration of complex Agile and verification processes.
- ⇢ Coaching 10+ teams in particular handling transformation roadmap and agile maturity topics.
- ⇢ Improving SDLC formal processes closing the feedback loop across the global organisation .

Contract Agile Coach, Bike24 - *Feb/2022 - June 2022 – Remote.*

- ⇢ Supporting teams extensively and wider organisation especially QA, architecture with Agile adoption.
- ⇢ Moderating and driving OKR creation and monitoring practices.

Contract Agile Coach, Avast - *Sept/2021 - December/2021 – Remote.*

- → Coaching multiple teams and further parts of organisation in tweaking agile processes to unblock value streams and continuous improvement.
- → Empowering strong results for flagship CCleaner product.

Contract Agile Coach, Skoda Auto - *Sept/2020 - June/2021 – Remote.*

- → Building a continuous integration pipeline with internal and external development resources guaranteeing a DevOps development (Microsoft Azure) environment based on best practices. Including using ADO toolset for project management.
- → Handling stakeholders and dependencies across a complex ecosystem of locations (UK, Germany, Czech Republic, Italy) and brands (Audi, Volkswagen and Skoda).
- → Online (remote) facilitation of Scrum, project and SAFe (Scaled Agile meetings) to drive delivery outcomes.

Contract Scrum Master, FlowUp - *Feb/2020 - July/2020 – Brno, Czech Republic.*

- → Liaising with business and development resources to improve DevOps release cycle, cutting release time to allow for same day releases including hot fixes.
- → Healing stakeholder relationship with the development team

Contract Scrum Master, Erste Group IT - *August/2019 - Jan/2020 – Vienna, Austria.*

- → Unlocking teams with dysfunctional release cycles identifying blockers and eliminating inefficiencies such as bottlenecks by lack of knowledge transfer to create an effective DevOps release cycle.
- → Scrum Master for 3 squads in the banking sector, making banking more personal.
- → Taking teams who are very early in their Agile processes and implementing standup and retrospectives to maximise productivity and predictability.

SAFe Scrum Master, Dixons Carphone - *May/2018 - July/2019 - Brno, Czech Republic.*

- → Through lean methodology and continuous integration (DevOps), delivering on time and on budget flagship/prizewinning Storemode product for IOS as the sole Scrum Master. Ensuring the first-time mass rollout of Storemode to 6000 devices across the business in just 5 months.

⇢ Day to day support of SAFe transformation process, supporting the Release Train Engineer, with identifying dependencies between teams and thus coordinating the work in the most logical way to reduce downtime.

Technical Writer, Diffblue & Red Hat - *Nov/2016 - Feb/2018 - Oxford, UK & Brno, Czech Republic.*

⇢ Sole documentation lead at AI startup: creating tools and docs.
⇢ Producing documentation collaboratively using Git for source control.
⇢ Building solid knowledge of Red Hat Linux environment working on Red Hat Satellite

EDUCATION

ICAgile Agile Coaching - September/2019.

SAFe Scrum Master & Certified SAFe 4 Practitioner, Scaled Agile, Inc - Jan/2019.

Professional Scrum Master, Scrum.org - *August/2018.*

Trainee Software Engineer, PDA, CodeClan - *April/2017 - July/2017* - Edinburgh, UK.

MA (Hons) Russian 2:1, University of St Andrews, 2015.

LANGUAGES

English: Native, **Czech**: B2, **Russian**: B2, **German**: B1