

# Charlie Wood

Contract Agile Coach

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Czech (EU) and UK citizen

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Committed to improving the productivity of remote and onsite developer teams and facilitating software development on time and on budget through a data driven approach. Based on constantly improving processes, communication and backed by a DevOps (including Microsoft Azure and Google Cloud) approach to promote continuous integration to cut lead times.

## PROFESSIONAL EXPERIENCE

### **Contract Agile Coach, Bike24** - Feb/2022 - June 2022 – Remote.

- Supporting 2 teams extensively and wider organisation especially QA, architecture.

### **Contract Agile Coach, Avast** - Sept/2021 - December/2021 – Remote.

- Coaching multiple teams and further parts of organisation in tweaking agile processes to unblock value streams and continuous improvement.
- Empowering strong results for flagship CCleaner product.

### **Contract Agile Coach, Skoda Auto** - Sept/2020 - June/2021 – Prague, Czech Republic.

- Building a continuous integration pipeline with internal and external development resources guaranteeing a DevOps development (Microsoft Azure) environment based on best practices. Including using ADO toolset for project management.
- Handling stakeholders and dependencies across a complex ecosystem of locations (UK, Germany, Czech Republic, Italy) and brands (Audi, Volkswagen and Skoda).
- Online (remote) facilitation of Scrum, project and SAFe (Scaled Agile meetings) to drive delivery outcomes.

### **Contract Scrum Master, FlowUp** - Feb/2020 - July/2020 – Brno, Czech Republic.

- Liaising with business and development resources to improve DevOps release cycle, cutting release time to allow for same day releases including hot fixes.
- Healing stakeholder relationship with the development team

**Contract Scrum Master, Erste Group IT** - August/2019 - Jan/2020 – Vienna, Austria.

- Unlocking teams with dysfunctional release cycles identifying blockers and eliminating inefficiencies such as bottlenecks by lack of knowledge transfer to create an effective DevOps release cycle.
- Scrum Master for 3 squads in the banking sector, making banking more personal.
- Taking teams who are very early in their Agile processes and implementing standup and retrospectives to maximise productivity and predictability.

**SAFe Scrum Master, Dixons Carphone** - May/2018 - July/2019 - Brno, Czech Republic.

- Through lean methodology and continuous integration (DevOps), delivering on time and on budget flagship/prizewinning Storemode product for IOS as the sole Scrum Master. Ensuring the first-time mass rollout of Storemode to 6000 devices across the business in just 5 months.
- Day to day support of SAFe transformation process, supporting the Release Train Engineer, with identifying dependencies between teams and thus coordinating the work in the most logical way to reduce downtime.

**Technical Writer, Diffblue & Red Hat** - Nov/2016 - Feb/2018 - Oxford, UK & Brno, Czech Republic.

- Sole documentation lead: creating tools and docs.
- Producing documentation collaboratively using Git for source control.

## EDUCATION

**ICAgile Agile Coaching** - September/2019.

**SAFe Scrum Master & Certified SAFe 4 Practitioner, Scaled Agile, Inc** - Jan/2019.

**Professional Scrum Master, Scrum.org** - August/2018.

**Trainee Software Engineer, PDA, CodeClan** - April/2017 - July/2017 - Edinburgh, UK.

**MA (Hons) Russian 2:1**, University of St Andrews, 2015.

## LANGUAGES

**English:** Native, **Czech:** B2, **Russian:** B2, **German:** B1

## **You should know because culture fit is important:**

I like a good laugh especially when things get tough.

Being a father changed my life forever.

My proudest achievement in recent years, is being leader of a small vessel, it means I can drive most boats around the Czech Republic safely.

For an extended time, I have lived north of London in Hemel Hempstead, studied in Scotland. Studied in Russia and Hungary. Worked in Vienna, Austria, Oxford, UK and more often than not been located in Brno, Czech Republic.

For open communication even when it hurts is the best, especially in the world of business.

I believe in leadership by consensus but also in getting things done.

I love foreign languages. Here is an example where you can always be learning, however small.

I like to take risks.

I like adventures.

At my best, I am a radiant optimist.

I like digital minimalism, ironic I know. Grappling with the balance between online life and offline life I believe is one of the biggest things challenging humanity today. I have a dumbphone deliberately, my computer setup will never be vanilla, I block things, I change things, so I am using the technology not the other way round.

Conflict is normal, but sitting on or hiding from conflicts not being authentic is not.

Sometimes I like talking to strangers.

Sometimes there is nothing better than being with a good book.

Swimming is something I can't get enough of.

I don't pretend to be the finished article; I make mistakes, I get angry, I say the wrong thing. I am cool with that, are you?

I am a contractor, I get things done. I make organisations better. I am never tied to one place. But wherever I end up for however much time this is my focus, this is what I am spending my life and it is important to me, in fact it is the most valuable thing I can give you.

We are all human and we love to be related to each other so I hope by sharing something personal things close to my heart you can see if I belong in your organisation or not. I want to work somewhere who cares about people. Because at the end of the day it is people that make great teams that make great things.